# I want to enter the marathon

The registration can be accomplished only on-line through the web site www.enternow.it. If you are not already registered as a user of the site, you will have to create your account before proceeding to race registration.

At the end of the registration process you will be able to decide the payment method: credit card or bank transfer. In the last case you will receive an e-mail containing all the necessary information to make the payment (IBAN, BIC, amount, the code to enter in the reason of the payment).

### **SuisseGas Milano Marathon 2015**

#### CLICK HERE TO REGISTER

### A few frequent questions about the registration...

**May I register the day of the race?** No, registrations will close at midnight of April 5, 2015. Registrations will not be accepted after that deadline. However, the organizer reserves the right to close registrations before the deadline or to accept entries after the deadline.

**May I pay the registration fee when I pick up my bib number?** No, you have to pay following the payment procedures explained before. Registrations without entry fee payment will not be accepted.

**May I register even if I haven't got a licence or a Runcard or the health form yet?** Yes, you can register by selecting the appropriate option during the registration process. You will have to provide us with the documentation for the licence / medical certification by sending it via e-mail to the address mm@tds-live.com.

**May I register even if I haven't renewed my FIDAL licence yet?** Yes, you can, entering your old licence card data (no longer valid). Of course before the marathon you will have to provide proof that your FIDAL licence is valid on April 12, 2015.

How can I check if my registration was successful? The www.enternow.it website automatically sends an e-mail confirmation when the payment is verified (wait a few days if you paid by bank transfer).

When will my name be available in the official participants' list? The bib number assignment and the addition of your name to the participants' list are not automatic. Each registration is checked and validated by an operator, in order to avoid problems. Therefore, don't worry if you are not able to see your name in the list (especially if the race is still several months away): you have to wait at least a few weeks since your registration was completed. The registration receipt issued by www.enternow.it is already a warranty of successful entry.

If I can't participate, can I have the refund of the registration fee? The registration can't be postponed, transfered or refunded. During the registration process it's possible to buy an

insurance policy, at the cost of 7 Euros, which will allow you to obtain the refund of the registration fee (excluding the cost of the insurance itself) in the event of cancellation of your participation for any reason. If the cancellation will be communicated within March 29, 2015 the entry fee will be refunded at 100%, otherwise at 80%. The refunds will be made within two months after the event.

## I'm in... and now?

It's time to think about a good training program and to plan your trip to Milan, if you will come from another city, or country.

Let us provide you some precious information about the period between the registration and the race.

### **Registration check**

Within a little time from your registration (a few weeks if the race is far away, less if the race is really close), you will be able to verify your entry status on the www.tds-live.com website (we will post the direct link here as soon as it will be available). This step is very important to verify if you provided all the necessary documents or if you missed something. Moreover, you will be able to know which bib number has been assigned to you.

### Bib number assignment criteria

The bib number is assigned in a progressive manner: this means that anyone who subscribes earlier will have a lower number than that of those who subscribe later. Each bib will be marked with a specific color, that will grant you access to the specific starting corral assigned to you. The corral will be determined on the basis of your personal best on marathon distance recorded in the last 2 years (please be aware that we verify the information). If you've never run a marathon before, you will have to start from the last corral.

### **Confirmation letter**

This letter is the official document you need to pick-up your bib number, it will be sent you the week before the race by e-mail (please, be patient if we delay one day...). If you have completed your registration 2 or 3 months before the race, don't send us an e-mail asking for the letter... it's totally normal that you haven't received it yet!